

Privacy Policy

Who we are

IPS Group, Inc. (IPS) is a design, engineering, and manufacturing company focused on low-power wireless telecommunications, payment processing systems, parking technologies, parking enforcement and SaaS management software.

IPS is headquartered in the United States and also operates in Canada.

IPS is committed to Data Privacy and Data Security. In order to comply with recent regulations, IPS has updated its Privacy Policy to better inform you, our customers, about your data privacy and data rights.

If you have a privacy question or need to request additional information, you may contact the IPS privacy team at any time at privacy@ipsgroupinc.com. We appreciate the opportunity to address your questions and concerns.

Our privacy commitment to you includes ensuring the accuracy, confidentiality, and security of your Personal Data and allowing you to request access, to correct, or to erase your Personal Data. Please note that in order to offer our Services, your Personal Data will be transferred to certain merchant service providers for processing.

Your Data Rights

You have six basic rights under privacy and data protection laws related to the data we process about you. You do not have to pay a fee, and we will aim to respond to your request within 30 days. We will honor the requests you make related to your rights as the law allows, which means in some cases there may be legal or other official reasons that we may not be able to address the specific request you make related to your rights. You may:

- Request access to the personal information we process about you;
- Request that we correct inaccurate or incomplete personal information about you;
- Request deletion of personal information about you;
- Request restrictions, temporarily and/or permanently, on our processing of some or all personal information about you;
- Request transfer of personal information to you or a third party where we process the data based on your consent or a contract with you, and where our processing is automated;
- Opt-out or object to our use of personal information about you where our use is based on your consent or our legitimate interests.

Data Collection, Processing, and Data Use

Types of Data and Collection Methods

When you request information, subscribe for a service, use any of our products, register as a user for our services and mobile applications, respond to an online survey, or otherwise actively send us data; we only collect the data which is necessary to make use of that service or application.

Children's Privacy Notice

All IPS products and applications (services) are intended for adults. We do not intentionally or knowingly collect, personally-identifiable information from children under the age of 16 and we request that individuals under the age of 16 not submit any personally identifiable information to our services. If you become aware that a child has provided us with personally identifiable information, please contact IPS at privacy@ipsgroupinc.com to allow us to remove any and all information relating to that child.

What Data do we collect?

IPS Group collects data only as needed to use our services. You provide some of this information directly when you create an account, use our services, or when you contact us. Some of that information includes:

- Your name
- Email address
- Physical address
- Telephone number
- Vehicle license plate number
- Billing information (which includes credit cards and expiry dates)
- Password
- Transaction data

You may also provide information to obtain enhanced services from us such as:

- Your location
- Vehicle type
- Communication preferences

We also collect specific data indirectly when you use our services. This data is anonymous and includes:

- IP address and information about the device you use to access the Services
- Name and version of the service you are using
- Tracking your session between pages of the site to provide a continuity of experience

When you visit the site, we automatically receive and record information from your computer and Internet connection, such as the IP address of your computer and/or Internet service provider, the date and time you access our web sites, the Internet address of web sites from which you link to our site, the computer technology you are using and your movements and preferences on our site. We use technology that many other web sites employ, including, without limitation, "cookies" or small data files stored on your computer's hard drive, to collect information such as the aforementioned. In some instances, we also use cookies to collect information in connection with future visits from that site, to

recognize you as a previous visitor and to track your activity on our site. You do not need to have cookies turned on to participate in our surveys or to visit our site. You can refuse cookies by turning them off on your browser.

Processing of Data / Use of Data:

We use data for the following purposes:

- To ensure the security and privacy of our services;
- To adhere to contractual obligations with our customers and users;
- To provide you with the necessary functionality with any of our services;
- To send you notifications for our services;
- To serve as a merchant of record for payments and transactions;
- To facilitate, process, and keep record of payments and transactions made with our services;
- To send you payment receipts and notices when a service has been used;
- To respond to your requests such as a request for information;
- To administer, protect and improve our site and our systems;
- To identify service problems;
- To compile aggregated and anonymized statistics about service usage;
- To improve our products and services and other internal business purposes;
- To inform you about our products and services;
- To comply with applicable laws as defined by your state of residence;
- To perform other activities and fulfill requests with your consent;

Interactive Features/Forums

The site may provide interactive features (such as forums) that allow you to disclose information directly to other users. Your participation in such interactive features is completely voluntary and IPS assumes no obligations or responsibility with respect to the information you provide or share through such interactive features. To participate in these interactive features, we may require you to register with us and provide certain information such as your name, company name, email address, location, phone number, and desired display name (which may be viewable by other users of the interactive features). We may use the information you provide during the registration process for analytical and development purposes (such as to make product or service enhancements) and to enable you to use the interactive features and to manage your account. You may also personalize our interactive features by voluntarily providing additional information such as your location, instant message contact information, web site address, occupation, and other information. Our interactive features may also allow you to upload an avatar or other graphical representation of yourself. If you voluntarily provide such additional information, it may be viewable by other users of the interactive features – so you should not provide information you do not want other users to see.

Where We Store and Process Data

IPS stores and processes data in the United States of America. The IPS group of companies also has contractors and employees operating in Canada.

We may enter into written agreements with recipients that require them to provide the same level of protection for the data.

Disclosures of Personal Information

At IPS, we only share personal information in ways that we tell you about. We do not sell or rent personal information to third parties and we do not share personal information with third parties that are not owned by us or under our control or direction except as described in this Policy. We may share your information within the IPS group of companies in the United States of America. We also share your information with agents and service providers who use the data only on our behalf and for our purposes under confidentiality agreements. We may share your information as required by law, in the interest of public safety, or in the interest of protecting or exercising our or others' legal rights, e.g., without limitation, in connection with requests from law enforcement officials and in connection with court proceedings.

Security

Keeping and Securing Your Data

We will keep personal information about you for as long as we provide services to you, or as long as we are addressing a concern, question, complaint, or request you have made to us, as applicable to our interactions with you. If we have a contract or other agreement with you, we will follow the retention obligations of that agreement.

We may keep data longer if we have a legal obligation to keep it or to maintain necessary records for legal, financial, compliance, or other reporting obligations, and to enforce our rights and agreements. We also may keep data about you for statistical analysis or research purposes.

We take appropriate security measures to protect personal information against loss, misuse, and unauthorized access, alteration, disclosure or destruction. We also have implemented measures to maintain the ongoing confidentiality, integrity and availability of the systems and services that process personal information, and will restore the availability and access to data in a timely manner in the event of a physical or technical incident.

Transmissions over the Internet are never 100% secure or error-free. However, we take reasonable steps to protect your personal information from loss, misuse, and unauthorized access, disclosure, alteration, and destruction. It is your responsibility to safeguard any password and User ID you use to access the site and to notify us through helpdesk@ipsgroupinc.com if you ever suspect that this password or User ID has been compromised. You are solely responsible for any unauthorized use of the site conducted via your password and User ID.

Effective Date, Amendments

This statement is effective as of November 16, 2018. We reserve the right to change this statement from time to time and in our sole discretion. We reserve the right to change, modify, add or remove portions

of this statement at any time, but will alert you that changes have been made by indicating on the statement the date it was last updated. When you visit the site, you are accepting the current version of this statement as posted on the site at that time. We recommend that users revisit this statement on occasion to learn of any changes.

Contact Us

Please feel free to contact us with any comments, questions, complaints or suggestions you might have regarding the information practices described in this statement.

You may contact us electronically at privacy@ipsgroupinc.com.

You may contact us in writing by sending letters addressed to “Data Protection and Privacy” at “IPS Group Inc, 7737 Kenamar Court, San Diego, CA 92121”.